



# CHATHURA CHAMINDA PATHIRANNEHELAGE

HEAD FLORIST



Dubai, UAE, Dubai , Sri Lanka



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## ABOUT ME

As a gifted head florist, I possess outstanding abilities in crafting displays from live, dried, or silk botanicals. My expertise extends to creating exquisite arrangements in a myriad of sizes and styles, tailored to each unique occasion. My flair for design is evident as I meticulously select the perfect combination of flowers, containers, and ribbons, transforming them into stunning bouquets, corsages, table centerpieces, and wreaths. I am adept at incorporating a variety of accessories, including balloons, candles, toys, candy, and gift baskets, to elevate each arrangement.

My customer service skills are second to none; I excel in coordinating with clients to understand their vision and ensure their satisfaction. I am proficient in working from detailed orders and take special care to note individual preferences. I am seeking a long-term role within a forward-thinking company that values my creative talents and offers opportunities for dynamic career progression.

## LANGUAGES

ENGLISH

## COURSES

**FLORAL INSTALLATION  
DESIGN  
LACY BIRD FLORAL DESIGN  
ACADEMY**  
JAN 2022 - JAN 2022

## WORK EXPERIENCE

### JUMEIRAH

#### INTERNATIONAL L.L.C

Dubai  
Jan 2021 - Present

#### Head Florist

- Assisting customers in ordering flowers via phone or in-person.
- Offering customers suggestions on color schemes, flower arrangements, and design.
- Delivering flowers on time or arranging for alternatives.
- Making traditional birthday flowers, wedding decorations, special flower arrangements for rooms and outdoor for guests requests.
- Maintaining an inventory of flowers, plants, and gifts.
- Purchasing freshest flowers and other decorative supplies from wholesalers and local vendors.
- Maintaining the proper condition of decorative tools like wires, shapers, pins, foam, and vases.
- Fulfilling last-minute gift requests for wedding proposals or sending sympathy flowers for a grieving.
- Maintaining an accurate financial record of customer orders and daily record of sales.
- Keeping good relations with Housekeeping manager, Restaurant managers and generating leads.
- Supervising the decoration of event venues and flower arrangements and trains new employees.

### JUMEIRAH GROUP OF HOTELS AND RESORTS (AL NASEEM)

Dubai  
Jan 2017 - Mar 2021

#### Florist

- Prepared various floral arrangements, including potted plants and bouquets based on customer requirements.
- Maintained thorough knowledge of needs, characteristics and varieties of flowers and greenery used in shops to inform arrangement decisions and provide information to customers.
- Ensure that all arrangements meet hotel standards and meet or exceed the guest's expectations.
- Developed individualized arrangement recommendations based on customers' budget, occasion, and preferences.
- Transported and set up floral arrangements for large-scale functions, comprising weddings and special banquets.
- Applied positive customer service approach to increase satisfaction levels.
- Order, checked and monitored quality of incoming flowers and floral products.
- Designed and assembled floral displays using various construction techniques.
- Cleaning, cutting, and watering flowers and foliage to maintain longevity.

**MODERN FLORAL DESIGN  
LACY BIRD STYLE  
LACY BIRD FLORAL DESIGN  
ACADEMY**

JAN 2022 - JAN 2022

**MODERN FLORAL DESIGN  
MC QUEEN LONDON BASE  
TRAINING SCHOOL**

JAN 2016 - JAN 2016

**TOWEL ART AND FLOWER  
ARRANGING TRAINING  
SESSION**

**THE EMIRATES ACADEMY  
OF HOSPITALITY  
MANAGEMENT**

JAN 2022 - JAN 2022

**CROSS TRAINING IN FOOD  
AND BEVERAGE  
DEPARTMENT AS A  
KITCHEN ARTIST**

**MADINATH JUMEIRAH**

JAN 2015 - JAN 2015

**SRI LANKA BUREAU OF  
FOREIGN EMPLOYMENT  
TRAINING COURSE  
MIRIGAMA TRAINING  
CENTRE**

**THE BASIC BANQUET  
SERVICE SKILLS AT  
MADINATH JUMEIRAH  
MADINATH JUMEIRAH**

**SECOND LEVEL OF  
BANQUET SERVICE SKILLS  
AT MADINATH JUMEIRAH  
MADINATH JUMEIRAH**

**MADINATH  
JUMEIRAH ARABIAN  
HOTELS AND  
RESORTS (MINA A'  
SALAM)**

Dubai  
Sep 2011 - Dec 2016

**Housekeeping Attendant**

- Report to the duty on time and attending morning briefing.
- Cleaned assigned rooms thoroughly, making necessary arrangements in the guest room and replacing linen and guest supplies.
- Delivers clean linen according to the par stock stabilized.
- Brings down the dirty linen at the end of the shift.
- Inspect all the facilities, furniture and fixtures and reports any damages to Team Leader for action and follow-up.
- Attend to the guest requests and queries courteously and promptly in the course of duty.
- Arrange all the cleaning equipment's and pastries accordingly by the end of the shift.
- Restock the trolley and pantry for the next day.
- Participates in monthly and quarterly chemical, guest supplies and linen inventories.
- Keep all housekeeping areas clean and tidy.

**GALADARI HOTEL**  
Oct 2008 - Oct 2010

**Housekeeping Attendant**

- Details of duties performed as a Housekeeping Attendant at Galadari Hotel, Colombo, Sri Lanka.

**EDUCATION**

**WEWALDENIYA  
MAHA VIDAYALAYA**

**Passed primary**

**WEWALDENIYA  
MAHA VIDAYALAYA**

**Passed secondary**

**SKILLS**

GOOD COMMUNICATION SKILLS



BASIC KNOWLEDGE OF COMPUTER



ORGANIZATION



BASIC INVENTORY SKILLS, SUCH AS KNOWING  
WHEN TO ORDER MORE PRODUCTS



EXCELLENT ARTIST SKILLS IN CARVING,  
DRAWING AND PAINTING ETC.



GOOD LEADERSHIP SKILLS



CUSTOMER SERVICE ABILITIES



KNOWLEDGE OF VISUAL DESIGN



## REFERENCES

MR. MUTHUKUMARAN

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