

CHATHURA CHAMINDA

Florist Manager

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Profile

Creative and results-driven Head Florist with over 13 years of experience leading floral operations and managing design teams. Skilled in staff supervision, roster planning, budgeting, and cost control to ensure efficient workflow and high-quality output. Expertise in overseeing floral production, event décor, and client coordination. Committed to maintaining operational excellence, fostering creativity, and achieving customer satisfaction in every project.

Skills

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| • Floral arrangement design | • Event Decoration | • Gift basket preparation |
| • Client consulting | • Upselling & sales skills | • Creative visual styling |
| • Live, dried, & silk flower handling | • Color & aesthetic matching | • Technical Problem-solving |
| • Teamwork & leadership | • Customer service excellence | • Bouquet and centerpiece |
| • Inventory management | • Product merchandising | • Decorative accessories |

Professional Experience

Head Florist, Jumeirah International L.L.C, Dubai

01/2022 – Present

- Supervised a 6-member florist team, managed scheduling, task assignments, and quality of floral designs and decorations.
- Handled budgeting, cost control, and inventory management to ensure profitability and reduce wastage.
- Provided expert floral and color design suggestions to customers and managed orders via in-person, phone, and WhatsApp.
- Created traditional and customized flower arrangements for birthdays, weddings, and special events.
- Procured and inspected fresh flowers and materials, ensuring quality and timely availability.
- Purchase fresh flowers and decorative materials from local suppliers and check them to ensure their quality.
- Trained new staff on flower selection, quality standards, and decorative techniques while maintaining coordination with hotel and event teams.
- Carry out the order transactions and maintain accurate transaction records and order logs.

Florist, Jumeirah Group of Hotels and Resorts (Al Naseem), Dubai

01/2021 – 01/2022

- Designed and arranged elegant floral displays that complemented the hotel's theme and elevated guest experiences.
- Collaborated with event and banquet teams to create customized floral décor for weddings, conferences, and VIP functions.
- Ensured all floral arrangements met hotel standards, maintaining freshness, color harmony, and appeal.

- Maintained a clean, organized floral workspace while ensuring proper care and storage of flowers and tools.
- Transported and set up floral arrangements for large-scale functions, comprising weddings and special banquets.
- Developed individualized recommendations based on customers' budget, occasion, and preferences.
- Created seasonal and festive floral themes to enhance the hotel's ambiance and guest satisfaction throughout the year.

Florist Helper, *Madinath Jumeirah Arabian Hotels and Resorts (Mina A'salam), Dubai* 09/2011 – 12/2016

- Assisted the florist in preparing and organizing flowers, materials, and tools for daily arrangements.
- Ensured cleanliness and proper storage of floral tools, vases, and decorative accessories after each shift.
- Delivered fresh flowers and décor items to designated hotel areas and event venues on time.
- Supported setup and dismantling of floral displays for weddings, events, and special functions.
- Monitored the condition of flowers and replaced wilted ones to maintain display freshness and quality.

Housekeeping Attendant, *Galadari Hotel, Sri Lanka* 10/2008 – 10/2010

PROFESSIONAL QUALIFICATIONS

Floral Installation Design, *Lacy Bird Floral Design Academy* 2022

Modern Floral Design, *Lacy Bird Floral Design Academy* 2022

Towel Art and Flower Arranging Training Session, 2022
The Emirates Academy of Hospitality Management

Modern Floral Design, *Mc Queen London Base Training School* 2016

Cross Training in the Food and Beverage Department as a Kitchen Artist, 2015
Madinath Jumeirah

Education

Secondary Education, *Wewaldeniya Maha Vidyalaya, Sri Lanka*

Awards

Certificate of Appreciation, 08/2025
Jumeirah Group of Hotels and Resorts (Al Naseem), Dubai
Recognized for delivering the highest standard of hospitality service excellence through adherence to the Heart of Jumeirah Standards.

References

Mr. Muthukumaran, *Corporate Director of Housekeeping, Eden House Residences*
muthu.k@edenhouse.ae, +971585350025

Mr. Henry Subba, *Housekeeping Manager, Jumeirah*
Henry.Subba@jumeirah.com, +971526413428